

Inter-European Start-Up to Eliminate Corona-triggered Queues

Online tool "WaitSafe" for easy-to-use booking of visit appointments launched

The easing of the lockdown due to the COVID 19 pandemic is subject to strict conditions for the economy. Retailers and public places must ensure contact restrictions through access controls. Sometimes long queues are created, and occasionally lack of measures to implement the limits must be found. Often, contact between waiting people can hardly be avoided, and the desired effect is reversed.

The Berlin-Madrid-based start-up WaitSafe just launched the solution to this problem. At www.waitsafe.net, shops, libraries, community offices, and many other public institutions can set up individual appointment booking websites in a few minutes. It only requires some master data, and the opening hours, while the system takes care of the booking management. Thus WaitSafe offers a unique solution for all providers of public facilities.

"The core task of our development was to make the system as easy as possible for all users. That's why visitors don't have to register a user account or download anything, but participate directly using their browser," says Johannes Schubert, initiator of the platform. Head of development Dr. Lisardo Prieto González adds: "Data protection plays a crucial role for us so that as many people as possible can benefit from the system. So everything works anonymously, such as if you were joining a real queue, but without the stress of waiting". A further advantage for customers and visitors, in addition to avoiding waiting times, is the selection of an appointment at a time of low occupancy.

As a social service, the use of WaitSafe's essential functions is entirely free of charge. Additional paid features are planned. Further, the start-up team is also looking for sponsors. In addition to shops, the system is designed to support social services, administration and leisure facilities as well. WaitSafe's declared aim is to help society re-attending its daily business safely and relaxed despite various restrictions.

About WaitSafe

WaitSafe was initiated at the Europe-wide Hackathon *#EUvsVirus* and was developed from scratch to the final product within ten days. The start-up consists of Berlin-based business administrator Johannes Schubert and the Madrid-based computer engineer Dr. Lisardo Prieto González. Both founders have already worked on various online platforms before.

Press and media enquiries (English and German):

Johannes Schubert, support@waitsafe.net, Phone: +49 (30) 81 89 63 89